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## Announcement - 30.06.17 (Fri)

Dear SDA Member

### CONTINUING PROFESSIONAL EDUCATION

[Ethics Nite 2017 - When Your Patient Lodges A Complaint, What Do You Do?](#)

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[Workforce Singapore - Professional Conversion Programme for Dental Surgery Assistants 2018 Intake](#)

From the desk of

**SDA SECRETARIAT OFFICE**

## **When your patient lodges a complaint – What do you do?**

- **How do you respond to a complainant?**
- **Can you make the complaint “go away”?**
- **Who can you turn to for help?**

To help answer these questions, the Ethics & Practice Management Committee has arranged an evening with

- **Dr. Stephen Henderson**, Senior Legal Advisor of Dental Protection Ltd (DPL)
- **Dr. Asha Karunakaran**, Chair of SDA's Ethics and Practice Management Committee

**Date:** Tuesday, August 1st 2017

**Time:** 6.30pm, Registration & Buffet Dinner

7.00pm, Talks followed by Q&A

**Venue:** Auditorium @ The Academia

**Credit:** 3 CPE points

Pre-registration is required as *seats are limited*.

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*Note: This information is sent on behalf of Association for Oral Health Therapists (Singapore). For any enquiry, please refer to the contact details as indicated.*

## **ASIA-PACIFIC ORAL HEALTH THERAPY CONGRESS - New Dimensions in Oral Health**

The Association for Oral Health Therapist (Singapore) is proud to present the **"Asia-Pacific Oral Health Therapy Congress 2017"**, with seminars, hands-on workshops, exhibition and poster competition.

We cordially invite you and your colleagues to be part of this exciting 2-day event.

**Date:** 7th & 8th October 2017

**Venue:** Ng Teng Fong General Hospital

**Guest-of-Honour:** Prof Chew Chong Lin

**Keynote Speakers:** Prof Finbarr Allen & Prof Adrian Yap

Register now at [www.apohctc.com](http://www.apohctc.com) to enjoy Early Bird Rates, at only **\$100** for AOHT and SDA members!

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*Note: This information is sent on behalf of Workforce Singapore. For any enquiry, please refer to the contact details as indicated.*

# Professional Conversion Programme for Dental Surgery Assistants 2018 Intake

Dear SDA Member

Workforce Singapore (WSG) is inviting employers to be sponsoring employers for the next Professional Conversion Programme (PCP) for Dental Surgery Assistants (DSA) intake in March 2018.

## **About the PCP**

The PCP for DSA aims to equip locals (Singapore Citizen (SC)/Permanent Residents (PR)) with relevant skill-sets to remain career resilient and match them into good jobs in dental services. The Programme is a sponsorship programme where shortlisted locals with no prior experience in dental assisting will be employed and sponsored for the NITEC in Dental Assisting course. The course is a 12-month part-time programme that is held at either Singapore Dental Association (SDA) or National Dental Centre Singapore (NDCS), ITE's 2 approved training centres. Trainees will work full-time with sponsoring employers and be provided On-The-Job training during the course duration. Employers may impose a bond on candidates upon completion of the programme. Information of the PCP is also available at WSG website at <http://www.wsg.gov.sg/programmes-and-initiatives/professional-conversion-programmes/healthcare-dental-surgery-assistants.html>

## **Funding**

WSG will provide grant support to employers at the following rates:

Component	WSG Grant Amount
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<b>Course Fee (Per Trainee)</b>	<b>SC/PR: 70%</b> of course fees <b>capped at \$3,925.24</b> (before GST) (additional 20% of course fees claimable via SCN for eligible trainees/SMEs of approx. \$1,121.50)
<b>Salary Support (Per Trainee)</b>	<b>SC/PR:</b> 70% capped at \$1,750 per month for 12 months = \$21,000
	<b>Mature/LTU* SCs only:</b> 90% capped at \$2,250 per month for 12 months = \$27,000
<b>Maximum Grant Per Sponsored Trainee</b>	<b>SC/PR:</b> Up to <b>\$24,925.24</b>
	<b>Mature/LTU SCs only:</b> Up to <b>\$30,925.24</b> (additional \$1,121.50 claimable via SCN for eligible trainees/SMEs)

\*LTU is defined as unemployed and actively looking for a job for at least 6 months.

### For More Information

For more information about the PCP or to find out how you can be a sponsoring employer for the 2018 intake, please reply with your contact details (your name, email, contact number, name of clinic) directly to WSG colleagues Chon Thye at [chua\\_chon\\_thye@wsg.gov.sg](mailto:chua_chon_thye@wsg.gov.sg) or Cheryl at [cheryl\\_chai@wsg.gov.sg](mailto:cheryl_chai@wsg.gov.sg). WSG will follow up with you shortly on more details of the PCP.

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*Disclaimer: The attendance of the course DOES NOT form a registrable qualification for specialist status. Certificates awarded shall not be used to describe or imply qualification as specialist in this field, or any other field of specialty unless stated otherwise.*

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