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Announcement - 16.06.17 (Fri)

Dear SDA Member

CONTINUING PROFESSIONAL EDUCATION

[SDA - When Your Patient Lodges A Complaint, What Do You Do?](#)

[CAPP Asia - 4th CAD/CAM & Digital Dentistry Conference & Exhibition](#)

[Goldplus Universal - Introductory Implant Course](#)

[CGDP - 3rd Asian Symposium for Advanced General Dentistry \(ASAGD\) \(21st to 23rd July 2017\)](#)

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From the desk of

SDA SECRETARIAT OFFICE

When your patient lodges a complaint – What do you do?

- **How do you respond to a complainant?**
- **Can you make the complaint “go away”?**
- **Who can you turn to for help?**

To help answer these questions, the Ethics & Practice Management Committee has arranged an evening with

- **Dr. Stephen Henderson**, Senior Legal Advisor of Dental Protection Ltd (DPL)
- **Dr. Asha Karunakaran**, Chair of SDA's Ethics and Practice Management Committee

Date: Tuesday, August 1st 2017

Time: 6.30pm, Registration & Buffet Dinner
7.00pm, Talks followed by Q&A

Venue: Auditorium @ The Academia

Credit: 3 CPE points

Pre-registration is required as seats are limited.

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Note: This information is sent on behalf of CAPP Asia. For any enquiry, please refer to the contact details as indicated.

4th CAD/CAM & Digital Dentistry Conference & Exhibition as part of Singapore Dental Week (18-21 August 2017) – **Early Bird Registration Now Closed**

The 4th Asia Pacific CAD/CAM & Digital Dentistry Int'l Conference will take place on 19-20th of August 2017 at Suntec, Singapore. Organized by CAPP Asia and supported by Singapore Dental Association, Malaysian Dental Association, American Academy of Implant Dentistry, Inman Aligner Academy and FDC Academy. We would like to invite you to join us for the Singapore Dental Week – 4 days full of continuing dental education between 18-21 August 2017 providing a total of 28 CME Credit hours, accredited by the American Dental Association (ADA CERP) as well as Singapore Dental Council. This year's education program consists of:

[FINAL AGENDA – Attached and Online \(Click Here >>>\)](#)

- 4th AP CAD/CAM & Digital Dentistry International Conference & Exhibition (19-20 August 2017) (For all dental professionals)

- 1st Digital Orthodontic Forum as Pre-Conference event – 18 August 2017 **(NEW! – Early Bird Ends 31st May 2017)** (For Orthodontists)

- Dental Technician Parallel Session Lectures Day 1 & Hands-On Round Tables Day 2 (19-20 August 2017) **(NEW!)** (Dental Technicians)

- Free Trade Show Exhibition – See the latest after IDS Cologne Germany with first time product releases in Asia Pacific region

- Multidisciplinary Hands-on Courses (18-21st August 2017) including topics:
 - Ceramic Reconstruction (CEREC) Discovery by Dr. Erhan Çömlekoğlu, Turkey (Dentists)
 - Aesthetics realization from A to Z with VITA (For Dental Technicians) by Mr. Eric Berger, DT, France (Dental Technicians)
 - The New Concept of Alignment, Bleaching & Bonding (Inman Aligner Academy) by Prof. Ross Hobson, UK (Dentists & Orthodontists)
 - Non-prep-veneers & Modified non-prep Veneers Course by Dr. Eduardo Mahn, Chile (Dentists) – **Sold Out**
 - Occlusal veneers (table tops), modern inlays, onlays & partial crowns Hands-on course for CAD-CAM & non CAD-CAM restorations by Dr. Eduardo Mahn, Chile (Dentists) – **Sold Out**

- Direct Veneers & Diastema Closure course: Advance Anterior Composite techniques by Dr. Eduardo Mahn, Chile (Dentists)

Please do not hesitate to contact us on +65 6392 2806 or email to registration@capp-asia.com with any questions.

Looking forward to welcoming you to Singapore.

Best regards,
Dr. Dobrina Mollova
Managing Director

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Note: This information is sent on behalf of Goldplus Universal Pte Ltd. For any enquiry, please refer to the contact details as indicated.

INTRODUCTORY IMPLANT COURSE

Placing implants is an indispensable part of today's general practice. This lecture offers information and skills necessary to incorporate implant treatments into your daily practice. It will broaden your knowledge base and enhance the ability to provide implants to every appropriate patient. The course is designed to familiarize participants with the basic concepts for successful patient treatment.

Goldplus Universal together with **Le Mints Oral Surgery** have arranged an evening talk with **Dr. Tan Min Seet** on **June 29th 2017**, Thursday at 5.30pm to 8.30pm at Le Mint's Seminar Room, 160 East Coast Road, Singapore 428867. Tuition is **FREE !** (Refreshment is provided). CDE: **3 points!**

Dr Tan Min Seet obtained a Bachelor of Dental Surgery from NUS in 1995 and acquire his Masters in the field of Oral and Maxillofacial Surgery and was conferred fellowship in the Royal College of Surgeons (UK) in 1998. After graduation, Dr Tan founded his own private practice. Dr Tan was certified by Interdisciplinary Dental Education Academy (IDEA) in San Francisco, California, USA in 2004 as a certified implant trainer.

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Note: This information is sent on behalf of College of General Dental Practitioners Singapore. For any enquiry, please refer to the contact details as indicated.

CGDP 3rd Asian Symposium for Advanced General Dentistry (ASAGD) (21st to 23rd July 2017)

This symposium seeks to explore and share advancements in clinical practice

as well as relevant technological applications. The College hopes to establish collaboration between partner associations amongst the ASEAN countries. Coming together, we can inspire and promote excellence in dentistry for this region. The ASAGD is a great platform for outstanding clinicians of this region to share their work and inspire others to excel in dentistry.

We have invited Dr. Wynn Okuda as our keynote speaker this year to cover 1.5 days of various topics of "Innovative Solutions to Complex Cosmetic Restorative Problems". In addition to value add to your participation to ASAGD, we have invited various regional and esteemed practitioners in the industry to share their tips and current trends.

Do join us in this exciting and largest CGDP Symposium!

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*Note: This information is sent on behalf of Progressive Orthodontics Pte Ltd.
For any enquiry, please refer to the contact details as indicated.*

SINGAPORE FINISHING CLASS 2017

If you ever have any questions on how to finish the case with aesthetics in mind, this is the seminar for you!

In every case, finishing/customization starts with alignment, and then on to mechanics.

We will discuss the pitfalls in each stages of treatment.

Any questions you have for each stages of the treatment will be answered.

More specifically, we will discuss issues with midline correction, asymmetry diagnosis etc.

Most importantly, this class will focus HEAVILY on making finishing bend. i.e; first and second order finishing bends.

You will learn how to make the ideal wire bends to get the case completed.

There will always be one tooth no matter how you reposition the bracket, it will never look right. This is when knowing how to make the finishing bends will save the day!

Refer to our [poster provided](#) for more details. Finishing Class 2017 will commence this July, don't miss this offer!

Email us at irene@posortho.net for enquiries.

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Note: This information is sent on behalf of HCA Hospice Care. For any enquiry, please refer to the contact details as indicated.

HCA Hospice Care is Looking for Dental Professionals

HCA Hospice Care is looking for dental professionals to provide simple consult/treatment for patients who are under hospice care at home. They are likely to be patients with terminal cancer who may be having loose teeth or need help with a loose denture for example.

They struggle to come out of the house for treatment due to frailty, yet suffer symptoms or have poor quality of life due to their dental issues.

We are able to help them pay for these home visits using charity money.

For further enquiry, please email Dr Chong Poh Heng at pohhengC@hcahospicecare.org.

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Disclaimer: The attendance of the course DOES NOT form a registrable qualification for specialist status. Certificates awarded shall not be used to describe or imply qualification as specialist in this field, or any other field of specialty unless stated otherwise.

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