

ETHICS NITE 2019



Emerging Trends in Dental Complaints

- Understanding the nature of complaints
- What can you do?
- How can we help?

To help answer these questions, the Ethics & Practice Management Committee has arranged an evening with our panel from the Singapore Dental Association and the Singapore Dental Council.

The Singapore Dental Council guides and regulates how dental practitioners deliver professional, safe and proper care through the SDC Ethical Code & Ethical Guidelines, which was recently updated in 2018 and came into force in Jan 2019. At the same time, the SDC has a moral duty to protect patient's oral health and safety by looking impartially into dental practitioner's misconduct and taking appropriate disciplinary actions according to the Dental Registration Act.

In recent years, both SDA and SDC observed an increasing trend in the volume and complexity of complaints against dental practitioners, and those that were filed via Statutory Declaration. In this session, both SDA and SDC will share the trends in the types of complaints received and explore ways to work with the key stakeholders to mitigate and curb the increasing trend so as to strengthen the confidence and trust in the dental professionals and dentistry practices.

This talk will be jointly delivered by:

- **Dr Seow Yian San**, Chairperson of SDA's Ethics and Practice Management Committee
- **Dr Chng Chai Kiat**, Registrar, SDC / CDO, MOH
- **Mr Peter Lee**, Executive Secretary, SDC
- **Mr Adrian Loo**, Legal Counsel, SMC/SDC

Programme Details

Date	Thursday, 23 rd May 2019
Time	6.30pm – 7.00pm: Registration & Buffet Dinner 7.00pm – 9.30pm: Talks followed by Q&A
Venue	Lecture Theatre @ Level 2 Lifelong Learning Institute, Paya Lebar Central, 11 Eunos Road 8, Singapore 408601
Registration	Pre-registration is required as seats are limited
Credit	3 CPE points (Non-Core)

Registration Details

Singapore Dental Association
2985 Jalan Bukit Merah, #02-2D SMF Building
Singapore 159457

Tel : +65 6258 9252
Fax : +65 6258 8903
Email : cde@sda.org.sg

Payment mode (deadline: 17th May 2019):

Cash / Cheque / *GIRO / ^Internet Transfer

*GIRO payment will be an option only for successful applicants who apply for it.

^Internet Transfer Details (Please indicate your name as reference)

Account Name: Singapore Dental Association Branch Code:063 Bank Code:7375 Account No: 213-309-005-5

Please make cheque payable to **"Singapore Dental Association"**, indicating your full name and "Ethics Nite 2019" on the reverse. Complete and mail registration form with cheque to Singapore Dental Association.

Registration Fees for:	Registration Fee*	On-Site Registration*
SDA Member	S\$ 35.00	S\$70.00
Clinical staff or auxiliary staff registered by SDA Member	S\$ 50.00	S\$100.00
Non-SDA Member	S\$ 107.00	S\$214.00
Clinical staff or auxiliary staff registered by Non-SDA Member	S\$ 128.00	S\$256.00

*Fees inclusive of GST

Kindly fill in the compulsory fields which are highlighted bold.
A separate registration form must be used for each registrant.

Registrant's Particulars	<input type="checkbox"/> Check here if you attended <u>SDA Convention 2019</u> and you are claiming the complimentary registration for this event.		
Full Name		DCR	
Mailing Address			
Email			
Contact	(O)		(HP)
Bank & Cheque Number			<i>Check, if by GIRO (only for successful applicant)</i>
If Clinical or Auxiliary staff, please state name of sponsoring dentist:	Is sponsoring dentist a SDA Member?		
Dr _____	YES <input type="checkbox"/>		NO <input type="checkbox"/>

Note:

- Our preferred payment is by PayNow to UEN: S67SS0020A or by scanning the QR code, and indicate the DCR number for verification.
- All registration forms must be completed together with cheque payment, payable to "Singapore Dental Association"
- Internet banking to UOB **213-309-005-5**, and indicate the DCR number for verification of incoming funds.
- All rates are inclusive of prevailing GST
- There will be **NO REFUND** of registration fee.
- Confirmation of registration only upon receipt of payment & will be sent by email.
- Registration is subject to **availability of seats, and is on a first-come-first-served basis.**

