

PRESENTERS

Practising Singapore dentists with extensive training in risk management and communication skills

FREE FOR DENTAL PROTECTION MEMBERS

\$145 per workshop for SDA members
\$290 per workshop for non-members



DESIGNED FOR
General dental practitioners and specialists



ACCREDITATION
Each workshop has been accredited with the Singapore Dental Council for 3 CPE points.



DURATION
Three hours

CHOOSE FROM FIVE WORKSHOPS

1. DENTAL RECORDS FOR GENERAL DENTAL PRACTITIONERS NEW

Practical guidance to improve the quality of your dental records for the provision of patient care and professional defence.

2. MASTERING YOUR RISK

Gain proven preventative skills and techniques you can implement immediately to reduce your exposure to complaints and claims.

3. MASTERING ADVERSE OUTCOMES

Powerful and proven communication techniques to reduce the risk of a patient making a complaint when something has gone wrong.

4. MASTERING DIFFICULT INTERACTIONS

A solution-focused approach to enhancing your effectiveness and confidence when dealing with difficult interactions.

5. MASTERING CONSENT AND SHARED DECISION MAKING

Examine the principles of consent and the specific skills dental professionals require in adopting shared decision making.

Dental Protection



REGISTER TODAY

Register today at dentalprotection.org/singapore
Registration enquiries call **6220 2588**
or email dplworkshops@sda.org.sg

DENTAL PROTECTION

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Leeds LS11 5AE, UK
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member.help@dentalprotection.org
dentalprotection.org/singapore

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Dental Protection



2018 RISK MANAGEMENT WORKSHOPS

Members can register free at dentalprotection.org/singapore



LIMITED PLACES
REGISTER TODAY!

- Dental Records for General Dental Practitioners **NEW**
- Mastering Your Risk
- Mastering Adverse Outcomes
- Mastering Difficult Interactions
- Mastering Consent and Shared Decision Making

REGISTER ONLINE

visit dentalprotection.org/singapore



All workshops are provided free to Dental Protection members

1 YOUR DETAILS

DENTAL PROTECTION MEMBERSHIP NO. *(printed on the letter)*

SDA MEMBERSHIP Yes No

DCR NO. _____

TITLE _____ FIRST NAME(S) _____

ORGANISATION _____

TELEPHONE NUMBER _____

HAND PHONE NUMBER _____

EMAIL ADDRESS _____

DIETARY REQUIREMENTS _____

PROFESSIONAL STATUS:

- GENERAL DENTIST
 SPECIALIST (indicate specialty)

Register today at dentalprotection.org/singapore
or complete this form and email to
dplworkshops@sda.org.sg or fax to 6224 7967

Registration enquiries call 6220 2588
or email dplworkshops@sda.org.sg

2 SELECT THE WORKSHOP YOU WOULD LIKE TO ATTEND

DENTAL RECORDS FOR GENERAL DENTAL PRACTITIONERS (3 hour workshop)

<input checked="" type="checkbox"/> Location	Date	Time	Ref
<input type="checkbox"/> The Fullerton Hotel	19 March	7:00pm	6196
<input type="checkbox"/> The Fullerton Hotel	27 March	6:30pm	6198

MASTERING YOUR RISK (3 hour workshop)

<input checked="" type="checkbox"/> Location	Date	Time	Ref
<input type="checkbox"/> Grand Copthorne Waterfront Hotel	10 April	6:30pm	6200
<input type="checkbox"/> Grand Copthorne Waterfront Hotel	26 April	6:30pm	6201

MASTERING ADVERSE OUTCOMES (3 hour workshop)

<input checked="" type="checkbox"/> Location	Date	Time	Ref
<input type="checkbox"/> Grand Copthorne Waterfront Hotel	5 April	6:30pm	6199
<input type="checkbox"/> Hotel Jen Tanglin	10 May	6:30pm	6203

MASTERING DIFFICULT INTERACTIONS (3 hour workshop)

<input checked="" type="checkbox"/> Location	Date	Time	Ref
<input type="checkbox"/> The Fullerton Hotel	22 March	6:30pm	6197

MASTERING CONSENT AND SHARED DECISION MAKING (3 hour workshop)

<input checked="" type="checkbox"/> Location	Date	Time	Ref
<input type="checkbox"/> Hotel Jen Tanglin	3 May	6:30pm	6202

3 PAYMENT FOR NON-MEMBERS

SDA member \$145 Non-member \$290

VISA/MasterCard No.

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Expiry Date □□ / □□ (mm/yy)

CW2/CVC2 No. □□□ (the last 3 digits after the credit card no. on the reverse side of the card)



Presented in partnership with the
Singapore Dental Association

By returning this form you confirm that you agree with the booking terms and conditions at dentalprotection.org/singapore
Registration closes one day prior to the workshop or when the workshop reaches maximum capacity.