

DENTAL PROTECTION

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member.help@dentalprotection.org
dentalprotection.org

“An investment in knowledge always pays the best interest”, *Benjamin Franklin*

At a time of rising patient expectations and increasing pressure, it is especially important to keep building your knowledge to continue to deliver excellent patient care and protect yourself from risk.

You have the opportunity to expand your skills to manage common causes of complaints and claims with Dental Protection’s professional development workshops.

All workshops are presented by specially trained dentists who understand the complexities of your practice.

Popular workshops being offered in the coming weeks include:

- Dental Records for General Dental Practitioners **NEW**
- Mastering Your Risk
- Mastering Adverse Outcomes
- Mastering Difficult Interactions
- Mastering Consent and Shared Decision Making.

Earn free CPE – each workshop is Continuing Professional Education (CPE) accredited.

Free for members

As a benefit of your membership, you can attend these workshops for **free**. Non-members are also welcome to attend for a fee, and subject to availability.



Relevant and useful for my practice.

Mastering Adverse Outcomes workshop attendee, 2018

Register today – last chance for 2018

All Risk Management workshops continue to prove popular and places are limited. To register, and to learn more about workshops available in your area, see the attached brochure or visit dentalprotection.org/singapore. Information on additional education resources and opportunities is also available via this website.

Yours sincerely



Matthew O'Brien
General Manager (Asia Pacific)
Educational Services



Raj Rattan MBE
Dental Director

Dental Protection Limited is registered in England (No. 2374160) and is a wholly owned subsidiary of The Medical Protection Society Limited (“MPS”) which is registered in England (No. 36142). Both companies use ‘Dental Protection’ as a trading name and have their registered office at Level 19, The Shard, 32 London Bridge Street, London, SE1 9SG.

Dental Protection Limited serves and supports the dental members of MPS with access to the full range of benefits of membership, which are all discretionary, and set out in MPS’s Memorandum and Articles of Association. MPS is not an insurance company. Dental Protection® is a registered trademark of MPS.

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PRESENTERS

Practising Singapore dentists with extensive training in risk management and communication skills.

CHOOSE FROM FIVE WORKSHOPS

DENTAL RECORDS FOR GENERAL DENTAL PRACTITIONERS **NEW**

Practical guidance to improve the quality of your dental records for the provision of patient care and professional defence.

MASTERING YOUR RISK

Gain proven preventative skills and techniques you can implement immediately to reduce your exposure to complaints and claims.

MASTERING ADVERSE OUTCOMES

Powerful and proven communication techniques to reduce the risk of a patient making a complaint when something has gone wrong.

MASTERING DIFFICULT INTERACTIONS

A solution-focused approach to enhancing your effectiveness and confidence when dealing with difficult interactions.

MASTERING CONSENT AND SHARED DECISION MAKING

Examine the principles of consent and the specific skills dental professionals require in adopting shared decision making.

FREE FOR DENTAL PROTECTION MEMBERS

\$145 per workshop for SDA members

\$290 per workshop for non-members



DESIGNED FOR

General dental practitioners and specialists



DURATION

Three hours



ACCREDITATION

Each workshop has been accredited with the Singapore Dental Council for 3 CPE points

REGISTER TODAY

Register today at dentalprotection.org/singapore

Registration enquiries call **6220 2588**
or email dplworkshops@sda.org.sg

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DEN_SG_MC2_Flyer

EARN
CPE



2018 RISK MANAGEMENT WORKSHOPS

Members can register free at
dentalprotection.org/singapore

LIMITED
PLACES
REGISTER
TODAY!

- ✓ Dental Records for General Dental Practitioners **NEW**
- ✓ Mastering Your Risk
- ✓ Mastering Adverse Outcomes
- ✓ Mastering Difficult Interactions
- ✓ Mastering Consent and Shared Decision Making

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REGISTER ONLINE

visit dentalprotection.org/singapore



All workshops are provided free to Dental Protection members

1 YOUR DETAILS

DENTAL PROTECTION MEMBERSHIP NO. (printed on the letter)

SDA MEMBERSHIP Yes No

DCR NO. _____

TITLE _____ FIRST NAME(S) _____

FAMILY NAME _____

ORGANISATION _____

TELEPHONE NUMBER _____

HAND PHONE NUMBER _____

EMAIL ADDRESS _____

DIETARY REQUIREMENTS _____

PROFESSIONAL STATUS:

GENERAL DENTIST

SPECIALIST (indicate specialty)

Register today at dentalprotection.org/singapore
or complete this form and email to
dplworkshops@sda.org.sg or fax to 6224 7967

Registration enquiries call 6220 2588
or email dplworkshops@sda.org.sg

2 SELECT THE WORKSHOP YOU WOULD LIKE TO ATTEND

DENTAL RECORDS FOR GENERAL DENTAL PRACTITIONERS (3 hour workshop)

<input checked="" type="checkbox"/> Location	Date	Time	Ref
<input type="checkbox"/> Hotel Jen Tanglin	14 August	6:30pm	6509
<input type="checkbox"/> Grand Copthorne Waterfront Hotel	13 September	6:30pm	6513
<input type="checkbox"/> The Fullerton Hotel	9 October	6:30pm	6515

MASTERING YOUR RISK (3 hour workshop)

<input checked="" type="checkbox"/> Location	Date	Time	Ref
<input type="checkbox"/> The Fullerton Hotel	11 October	6:30pm	6516

MASTERING ADVERSE OUTCOMES (3 hour workshop)

<input checked="" type="checkbox"/> Location	Date	Time	Ref
<input type="checkbox"/> Hotel Jen Tanglin	30 August	6:30pm	6511

MASTERING DIFFICULT INTERACTIONS (3 hour workshop)

<input checked="" type="checkbox"/> Location	Date	Time	Ref
<input type="checkbox"/> Grand Copthorne Waterfront Hotel	20 September	6:30pm	6514

MASTERING CONSENT AND SHARED DECISION MAKING (3 hour workshop)

<input checked="" type="checkbox"/> Location	Date	Time	Ref
<input type="checkbox"/> Hotel Jen Tanglin	16 August	6:30pm	6510
<input type="checkbox"/> Grand Copthorne Waterfront Hotel	4 September	6:30pm	6512

3 PAYMENT FOR NON-MEMBERS

SDA member \$145

Non-member \$290

VISA/MasterCard No.

□□□□ □□□□ □□□□ □□□□

EXPIRY DATE □□ / □□ (mm/yy)

CW2/CVC2 No. □□□ (the last 3 digits after the credit card no. on the reverse side of the card)

NAME ON CARD _____

Presented in partnership with the Singapore Dental Association



By returning this form you confirm that you agree with the booking terms and conditions at dentalprotection.org/singapore
Registration closes one day prior to the workshop or when the workshop reaches maximum capacity.