

DURATION

Three hours

DESIGNED FOR

General dental practitioners and specialists

PRESENTERS

Practising Singapore dentists with extensive training in risk management and communication skills

ACCREDITATION

Each workshop has been accredited with the Singapore Dental Council for 3 CPE points.

FREE for Dental Protection members

SDA member \$145
Non-member \$290

CHOOSE FROM FOUR WORKSHOPS

1. MASTERING YOUR RISK

Gain proven preventative skills and techniques you can implement immediately to reduce your exposure to complaints and claims.

2. MASTERING ADVERSE OUTCOMES

Powerful and proven communication techniques to reduce risk of a patient making a complaint when something has gone wrong

3. MASTERING DIFFICULT INTERACTIONS

A solution-focused approach to enhancing your effectiveness and confidence when dealing with difficult interactions.

4. MASTERING CONSENT AND SHARED DECISION MAKING

Examine the principles of consent and the specific skills dental professionals require in adopting shared decision making.

Dental
Protection



REGISTER TODAY

Register today at dentalprotection.org/singapore

Registration enquiries call 6220 2588

or email dplworkshops@sda.org.sg

DENTAL PROTECTION

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member.help@dentalprotection.org

dentalprotection.org

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2017 RISK MANAGEMENT WORKSHOPS

MEMBERS CAN REGISTER FREE
at dentalprotection.org/singapore

LIMITED
PLACES
REGISTER
TODAY!



REGISTER ONLINE

visit dentalprotection.org/singapore

OR complete the form below and email to dplworkshops@sda.org.sg or fax to 6224 7967
 Registration enquiries call 6220 2588
 or email dplworkshops@sda.org.sg



All workshops are provided free of charge to Dental Protection members

1 YOUR DETAILS

DENTAL PROTECTION MEMBERSHIP NO. (printed on the letter)

SDA MEMBERSHIP Yes No

DCR NO. _____

TITLE _____ FIRST NAME(S) _____

FAMILY NAME _____

TELEPHONE NUMBER _____

HANDPHONE NUMBER _____

EMAIL ADDRESS _____

DIETARY REQUIREMENTS _____

PROFESSIONAL STATUS

GENERAL DENTIST

SPECIALIST (indicate specialty)

2 SELECT WHICH THREE HOUR WORKSHOP YOU WOULD LIKE TO ATTEND

MASTERING YOUR RISK (3 Hour Workshop)

✓ Location	Date	Time	Ref
<input type="checkbox"/> Novotel Clarke Quay	19 Sep 2017	6:30 pm	5647
<input type="checkbox"/> Grand Copthorne Waterfront Hotel	12 Oct 2017	6:30 pm	5653

MASTERING ADVERSE OUTCOMES (3 Hour Workshop)

✓ Location	Date	Time	Ref
<input type="checkbox"/> Novotel Clarke Quay	21 Sep 2017	6:30 pm	5648
<input type="checkbox"/> Novotel Clarke Quay	25 Oct 2017	6:30 pm	5655

MASTERING DIFFICULT INTERACTIONS (3 Hour Workshop)

✓ Location	Date	Time	Ref
<input type="checkbox"/> Grand Copthorne Waterfront Hotel	26 Sep 2017	6:30 pm	5649
<input type="checkbox"/> Grand Copthorne Waterfront Hotel	4 Oct 2017	6:30 pm	5651
<input type="checkbox"/> Grand Copthorne Waterfront Hotel	19 Oct 2017	6:30 pm	5654

MASTERING CONSENT AND SHARED DECISION MAKING (3 Hour Workshop)

✓ Location	Date	Time	Ref
<input type="checkbox"/> Novotel Clarke Quay	28 Sep 2017	6:30 pm	5650
<input type="checkbox"/> Grand Copthorne Waterfront Hotel	10 Oct 2017	6:30 pm	5652

3 PAYMENT FOR NON-MEMBERS

SDA member \$145 Non-member \$290

VISA/MasterCard No.

Expiry Date / (mm/yy)

CW2/CVC2 No. (the last 3 digits after the credit card no. on the reverse side of the card)



Presented in partnership with the Singapore Dental Association

By returning this form you confirm that you agree with the booking terms and conditions at dentalprotection.org/singapore.
 Registration closes one day prior to workshop or when workshop reaches maximum capacity.